

## Recovery Services of Northwest Ohio, Inc

Possible risks of telemedicine could include:

- The limited nature of body language and verbal cues may result in misunderstandings;
- Client must have comfort with computers and advanced technology;
- Online therapy may not be appropriate for crisis or individuals with a severe mental illness;
  
- Sessions may not be able to start or may be disconnected due to problems associated with technology failures (i.e., power outages, crashes, connectivity, computer malfunction);
  
- Risks to client privacy and confidentiality due to technology intrusions by a third party (i.e. hackers);
  
- Online therapy is not covered by some payers